
Policy for the second victim peer support

1. Purpose

The purpose of this policy is to formalise the rules of intervention for peer support in the context of the second victim support system.

2. Peer support

The peer support professionals are volunteers and identified for an indefinite period. Their mission may be interrupted temporarily or permanently at their request or at the request of the IUCT-Oncopole board, which guarantees the proper functioning of the system. They support the second victims without any additional remuneration.

Peer supporters undertake to respect the confidentiality of the names of the professionals they support and the content of their exchanges.

Peer supporters are trained to support second victims. They undertake to respect the confidentiality of the elements that make up the peer support system (assessment of the system, group supervisions, etc.).

The first list of peer supporters was proposed by the group that initiated the system, based on criteria defined in the bibliography.

The list of peer supporters is centralised by the Quality and Risk Office and published on the IUCT-Oncopole intranet, guaranteeing access to all professionals.

Peer supporters can propose, by co-option, other collaborators to enrich the offer.

The rules of intervention are specified in a dedicated tool sheet, updated in the light of assessments carried out on the system and feedback from peer supporters (working group and supervision).

3. Commitments

The peer supporter commits himself/herself in an ethical way to :

- have fully completed the training offered by the institution
- adapt to each situation
- support, guide and allow the second victim to progress
- respect the obligation of discretion with regard to the information received, except in cases of imminent danger (art. 40 of the French Code of Criminal Procedure)
- to preserve his/her impartiality
- participate in meetings between helping professionals and be supervised in a group
- ensure that they do not expose themselves beyond their own limits

The peer supporter has to :

- be or have been in a risk management situation
- be able to draw on your personal background
- work at the IUCT-O and be a volunteer

Signatories :

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